

## Experience

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| 08/11-Current | <p>Crump Insurance Services<br/>SharePoint Administrator / Developer</p> <ul style="list-style-type: none"><li>■ Configured and maintained front and back end SharePoint servers.</li><li>■ Creation and maintenance of Sites and Site Collections.</li><li>■ Installation, design, and graphics of Master Page and Page Layouts.</li><li>■ Maintained end user access permissions.</li><li>■ Implemented and maintained search services.</li><li>■ Implemented user profile services including MySites functionality.</li><li>■ Deployed SQL Reports as well as SharePoint built in reports, including setting permission, data sources, schedules, and subscriptions.</li><li>■ Supported integration with Microsoft Lync</li></ul>                                                                                                          | Dallas, Texas |
| 09/09-08/11   | <p>Crump Insurance Services<br/>Web Developer</p> <ul style="list-style-type: none"><li>■ Responsible for development and maintenance of internal and external facing websites for the Commercial Insurance Division of Crump.</li><li>■ General Site Maintenance of Programs division related websites.</li><li>■ Creating web based applications and online forms.</li><li>■ Testing/QA and deployment to production environments.</li><li>■ Utilize FTP programming to upload website content.</li><li>■ Prioritize and organize multiple, simultaneous projects under time constraints.</li><li>■ Create all marketing requested graphics and blast email layouts.</li><li>■ Proficiency in complete Adobe Design Suite and Microsoft Design Suite.</li><li>■ Proficiency in the following coding languages; HTML, CSS, ASP.NET.</li></ul> | Dallas, Texas |
| 04/07-09/09   | <p>Crump Insurance Services<br/>HelpDesk Analyst</p> <ul style="list-style-type: none"><li>■ Provide Technical support to personnel with regards to IT hardware and software.</li><li>■ Monitor tape backups for all servers</li><li>■ Monitor SQL Server tasks for all servers.</li><li>■ Change and rotate backup tapes on all servers located in the Dallas office as well as monitoring offsite tape backups.</li><li>■ Running Winbroker interface steps at month end.</li><li>■ Monitor after hours Blackberry.</li><li>■ Maintain phone and correspondence logs.</li></ul>                                                                                                                                                                                                                                                              | Dallas, Texas |
| 09/03-Current | <p>Freelance Web Design / Specialist<br/>Website Manager / Customer Service</p> <ul style="list-style-type: none"><li>■ Communicate and work one-on-one with sales reps and marketing group to create effective marketing plans.</li><li>■ Work with local and non-local print companies to complete projects correctly and in a timely manner.</li><li>■ Utilize Dreamweaver, Photoshop, and Illustrator to create illustrations, custom signs, photo touch-ups, color correction, image manipulations, logo designs, and business card designs.</li><li>■ Work with photographer to coordinate photographs needed for projects.</li></ul>                                                                                                                                                                                                    | Frisco, Texas |

\*References available upon request.

## Technical Skills

Active Directory, Blackberry Enterprise Server, Captivate, CISCO VPN Client, CorelDraw, Double-Take, Dreamweaver, Fireworks, Flash, Freehand, Illustrator, ImageRight, Office, Photoshop, Royal TS, SMS, SQL Server Enterprise, Symantec Client Security, Ultra VNC, Visual Studio, Veritas Backup Exec, Windows XP, and Windows 7.

## Portfolio

My online portfolio can be seen at: [www.troymhall.com](http://www.troymhall.com)